



 hegarty**maths**

# Support Guide

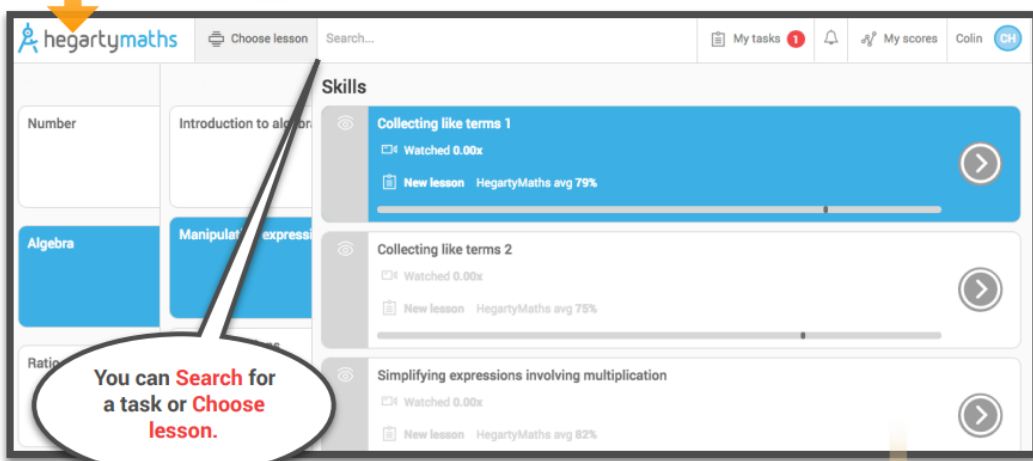
## Accessing a task

**No** **Has your teacher set you work?** **Yes**

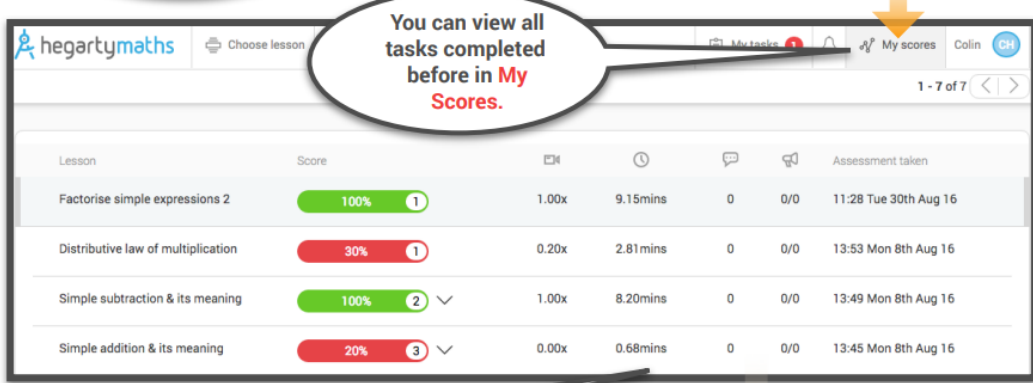
Your homework will be found in the **My Tasks** page.



You can **Search** for a task or **Choose lesson**.



You can view all tasks completed before in **My Scores**.



Lesson	Score	Attempts	Time	Assessment taken
Factorise simple expressions 2	100%	1	1.00x 9.15mins	11:28 Tue 30th Aug 16
Distributive law of multiplication	30%	1	0.20x 2.81mins	13:53 Mon 8th Aug 16
Simple subtraction & its meaning	100%	2	1.00x 8.20mins	13:49 Mon 8th Aug 16
Simple addition & its meaning	20%	3	0.00x 0.68mins	13:45 Mon 8th Aug 16

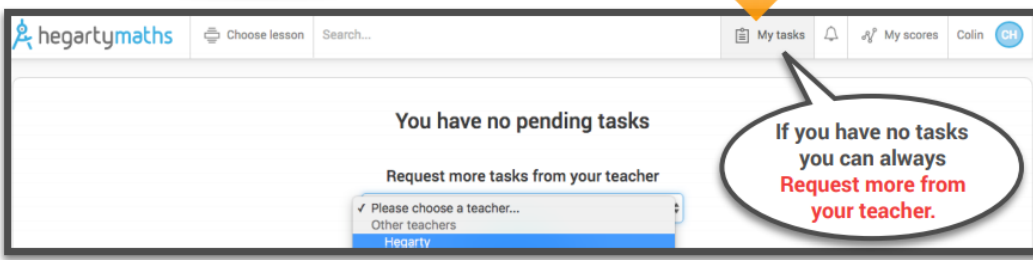
Click on the task to take it again and try to improve your score.

You have no pending tasks

Request more tasks from your teacher

Please choose a teacher...  
Other teachers  
Hegarty

If you have no tasks you can always **Request more from your teacher**.



## Doing a task

**Watch the video** carefully taking the best notes you can. Use lots of colour and work hard to follow each example. Replay anything you might be unsure of.



**Work on your Building blocks.** If you struggle with the video then improving these will help you access the task better. Aim to make all building blocks 100%.

Did you understand the video?

No

Yes

Do quiz

What score did you get in the quiz?

100%

Great effort! Why not try the next HW or **improve some of your other scores.**

70 - 99%

Try the quiz again and work hard to learn from any previous mistakes.

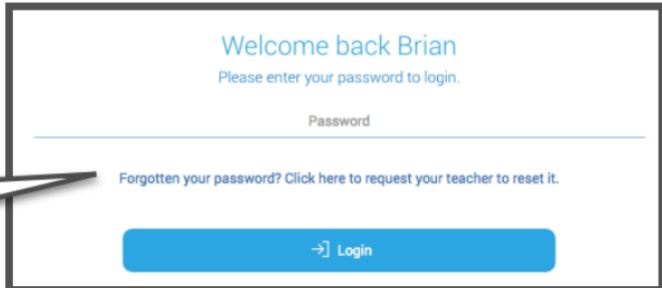
Below 70%

**Don't give up.** If you have taken full notes of the video, worked on your building blocks and you're still struggling then leave comments for your teacher to ask for help. It's important you make sure you **ask your teacher for help** to make sure you can eventually get 100%.

## FAQ's

**What if I forget my password?**

This link will **notify your teacher** that you need the password reset when they next login.



Welcome back Brian  
Please enter your password to login.

Password

Forgotten your password? Click here to request your teacher to reset it.

→ Login

**What device should I use?**

HegartyMaths will work on any modern device but we **recommend a PC or Mac for the best experience**. Tablets work well too.

HegartyMaths will work on the latest versions of Chrome, Edge, IE and Safari. **We do not support Firefox.**

**What browser should I use?**

**Do I have to watch the video?**

**In short, yes!** The video and the quiz are designed together so that you can be successful. The video will show you how to tackle the majority of the problems assessed in the quiz.

Try and explain to your teacher in a comment what you think is wrong. Submit a **question problem report**.

**What do I do if I think there is a mistake in a question?**